

Warranty Terms

Express Auto Recyclers Standard and Extended warranties are limited by the following terms:

1. Keep your receipt! This is proof of purchase as well as showing the type of warranty purchased with the part. We cannot honor our warranty if you do not have your receipt.
2. Standard Warranties are not transferable! Only the individual or business that purchased the part may make a warranty claim.
3. Warranties are for like parts only. Under no circumstances will a refund be given for a defective part if a like part can be provided by Express Auto Recyclers or one of its vendors.
4. If a customer purchases a replacement part before Express Auto Recyclers has the opportunity to honor the warranty, the warranty will be considered void and the customer forfeits their claim to a refund.
5. Express Auto Recyclers' Standard Warranty covers the **PART ONLY**. Labor coverage must be purchased for an additional charge and will be noted on your invoice at the time of purchase. Extended warranties are transferable.
6. All installation must be performed at a licensed mechanic shop.

CLAIMING A WARRANTY: If you wish to make a claim under warranty,

1. Notify Express Auto Recyclers immediately in person or writing. Calling Express Auto Recyclers may not preserve your rights under this warranty.
2. Do not remove the part/assembly from the vehicle or disassemble it. Doing so voids your warranty and releases Express Auto Recyclers from all obligations. Any repairs or work performed must be authorized before work is started. Any repair that is initiated without authorization will void the warranty.
3. Allow Express Auto Recyclers or one of its representatives to inspect the vehicle, part and installation. This allows us the opportunity to determine the best course of action.
4. Express Auto Recyclers reserves the right to provide replacement parts and/or assemblies (as necessary) until all options are exhausted. Only then will a refund be considered. Refunds will be for the cost of the part only.

ENGINES are guaranteed against engine knock, excessive smoke and oil consumption (> 2 quarts per thousand miles), inadequate oil pressure, turned bearings and cracks in heads, block or pistons. Oil/fluid leaks, loose timing belts/chains, tune-ups, and distributors. Warranty is contingent upon oil and filter change at installation and every 3,000 miles thereafter. Customer must provide proof of service to validate claim. Overheating and/or improper installation will void all warranties. Replacement of timing belt, all external seals (including but not limited to crank seals, cam seals, pan gasket, intake gaskets and valve cover gaskets), and water pump is required. **NOTE:** Excluded from this warranty are the fuel components, water pump, gaskets, all electrical parts, hoses, lines, intake and exhaust manifolds, fuel injector pumps, all other fuel injection parts and all other external parts. Calibration and adjustment of excluded parts is also excluded from this warranty.

TRANSMISSIONS are guaranteed to be in good working order. Warranty covers slippage, shifting failures and/or bearing noise. Shearing or breaking of teeth in a standard transmission is not warranted under any circumstance. On automatic transmissions with overdrive warranty is void if transmission is not adjusted by an A.S.W. certified mechanic prior to driving. Improper installation will void all warranties. Customer must provide proof of service to validate claim. All external seals, gaskets, and filter must be replaced at time of installation. The cooling system must be flushed according to manufacturer specs as outlined in current TSB and/or replace cooler if required by manufacturer or you are unable to flush properly. The correct transmission fluid must be used as recommended by the manufacturer. Express Auto Recyclers does not cover any external leaks on transmissions.

REAR AXLE ASSEMBLIES are guaranteed not to have excessive noise or axle wear. Brake systems are not covered by this warranty. Replacement of lubricating fluid is highly recommended.

LABOR WARRANTY: Express Auto Recyclers' labor warranty covers labor charges up to a maximum of the price of the part purchased. Labor hours will be paid based on the Mitchell Labor Time Guide. Our warranties do not provide payment or reimbursement for incidental, consequential, special or exemplary damages, including but not limited to the following 1) Loss of time, income, sales or profits;; 2) Towing, lift, dock or storage fees; 3) Vehicle rental; 4) Motel or lodging; 5) Phone calls or communication expense; 6) Tune-ups or regularly scheduled maintenance; 7) Injury or death to persons or damage or destruction of property. Products repaired or replaced under warranty shall carry the remaining term of the original warranty or 90 days, whichever is longer. All warranty claims must have proof of maintenance per factory recommendations.

ALL OTHER PARTS are guaranteed to be in good condition upon delivery. If you feel you have a defective part, please contact Express Auto Recyclers immediately!